

Practice Hours

Monday to Friday
8.00 am - 5.00 pm

Parking

Disabled parking is available at all branches.

Public Transport

Hobart

Bus stops are located approximately 100 metres from the Practice on Gladstone Street.

Kingston

Bus stops are located approximately 100 metres from the Practice on Channel Highway.

Glenorchy

The Bus Exchange is located 100 metres from the Practice on the Main Road.

Bellerive

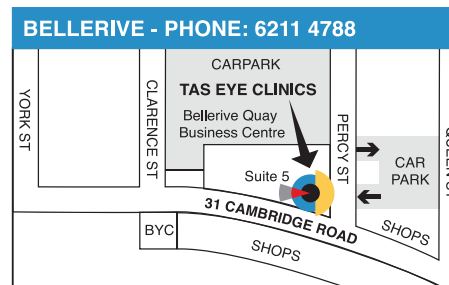
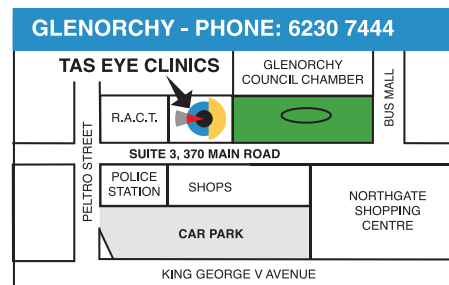
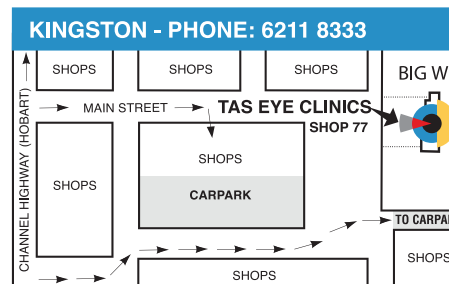
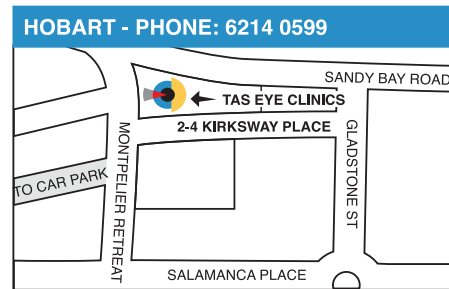
Bus stops are located approximately 100 metres from the Practice on Cambridge Road.

How to contact us

Telephone: (03) 6211 8333
Facsimile: (03) 6211 8349
Email: doctors@taseye.com.au
Web: www.taseye.com.au

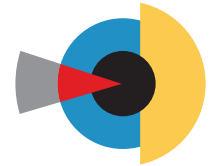
Taxi

Please ask our staff on completion of your appointment and our staff will call a taxi for you.



We care - We treat - We prevent.

patient information



TASMANIAN EYE CLINICS
EYE DOCTORS SPECIALISING AND CARING FOR YOUR EYES



patient information

regular eye tests can improve your lifestyle



taseye.com.au

Tasmanian Eye Clinics are private clinics operated by a group of highly trained and motivated specialists who treat medical and surgical diseases of the eye. We employ orthoptists, who assess patients with squints or eye movement problems, and a number of optometrists, technicians, nurses and support staff.

Your appointment time is the time given to arrive at the clinic; it is not the time that you will actually see the specialist as essential preliminary tests are performed by trained technicians before seeing the specialist. We do ask that you bring your most recent glasses and a list of medications that you are taking.

Your eyes may require dilating at each appointment so that the specialist can thoroughly examine your eyes. Drops are used to dilate your pupils and can take 20-30 minutes to take effect. You should allow at least 2 hours for your appointment and where possible arrange for someone to bring you.

The dilation drops can take up to 40 minutes to wear off and will affect your vision. Sunglasses will help alleviate the glare caused by the dilating of your pupils. It can take up to 3 hours for

your eyes to return to normal.

Delays can occur if extra tests need to be performed, emergency cases are fitted in or the doctor decides to do a minor procedure. Wherever possible additional tests are performed on the day of consultation. Please notify our staff if you are concerned.

Diabetic patients should bring a portion of food with them.

If you are unable to keep an appointment we would appreciate 24 hours notice where possible.

Accounts

You will receive an account at the end of your consultation. Settlement is requested on the day. Payment can be made by cash, cheque, credit card or EFTPOS. If there is difficulty meeting this requirement, the gap between the fee and the Medicare rebate can be paid and the balance claimed from Medicare.

Fees in this practice do not exceed the AMA recommended fee. A discounted rate is offered to patients on a full pension. These discounts are provided as a service by our practice, NOT by the Government or Medicare.

Referrals

A current referral from a Doctor or Optometrist is required if the full specialist rebate is to be claimed from Medicare. In most cases, a referral is valid for a 12 month period. Wherever possible, our staff will notify you if a new referral is required but ultimately it is the responsibility of the patient to ensure a current referral is sought. Referrals can NOT be back dated.

Please ensure you have a current referral at the time of your appointment.

Repeat Prescriptions

Please allow 72 hours for the doctor to forward repeat prescriptions. In most cases these prescriptions can be obtained from your general practitioner. If there are any difficulties at any time regarding your treatment, please contact our staff who will check with your doctor and get back to you with instructions; or the doctor may ring you personally.

After Hours Service

Practice doctors can be contacted after hours through all the after hours medical emergency centres.